



FOR FCC INTERNAL USE ONLY

Admin 2000

Sherita.Kennedy [CAM] Logout

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Form 2000C (Disability Access Complaint) : 09-C00162741-1

User Form

Admin Comments

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Sub Complaints(0)

Print Form

USER FORM

☐ Consumer Party History ☐ Consumer History ☐ Form History ☒ Edit Form

User Complaint Number: 09-C00162741

User Complaint Key: 09-C00162741-1

Complaint Source: Fax

Added User: Faxuser

CONSUMER'S INFORMATION

First Name: Anne

Last Name: Ghizzone

Company Name:

(Complete only if you are filing this complaint on behalf of a company or an organization.)

Street Address or Post Office Box Number: 1092 Schneider

City: Union State: NJ

Zip Code: 07083

Telephone Number(Residential or Business): () - Ext:

E-mail Address:

Are you filing information on behalf of another party, such as client, parent, spouse or roommate? No

If yes, complete items a through h.

Your relationship with the party:

The party's first name:

The party's last name:

party_daytime_phone () - Ext:

The party's street address or post office box number:

City: State: Zip Code:

E-mail Address:

Fax Number: () -

IMPORTANT: Please indicate the preferred format or method of response to the complaint by the Commission and defendant:

- ☐ Letter ☐ Facsimile (fax) ☐ Telephone Voice
☐ TRS (designate form of TRS and appropriate contact information)
☐ TTY ☐ Internet E-mail ☐ ASCII Text ☐ Audio-Cassette Recording ☐ Braille

FORM 2000C:

1. Check the appropriate box for your type of complaint:

- ☐ Telecommunications Relay Service (TRS) (i.e., TTY-based, IP Relay, CapTel, IP CapTel, Speech-to-Speech, Video Relay Service (VRS))
☐ Accessibility of emergency information on television
☐ Closed Captioning (absence, quality or pass through High Definition (HD) programs)
 NOTE: If your complaint is about closed captioning only, you must first contact the station or video programming distributor. For additional information, see <http://www.fcc.gov/cgb/consumerfacts/closedcaption.html>
☐ Wireless telephone equipment or service (includes hearing aid compatibility and other accessibility issues)
☐ Wire line telephone equipment or service (includes hearing aid compatibility and other accessibility issues)

2. Provide the name, address and telephone number (if known) of the company(s) involved in your complaint:

Name:

City: State: Zip Code:

Telephone number: () -

3. If your complaint is about accessibility of telecommunications services or equipment, provide the make and model number of the equipment or device that this complaint is about:

4. If your complaint is about closed captioning or emergency information on television,

provide the date (mm/dd/yyyy) Time: and any details of when the event or action you are complaining about occurred:

5. If your complaint is about access to emergency information on television, provide the following information:

CG 03-123

FILED/ACCEPTED

OCT - 8 2009

09/19/2009 06:30 2016340528

JONAS

Federal Communications Commission
Office of the Secretary

PAGE 01

To: Members of the FCC by fax (866-418-0232)

From: Judy Jonas

Date: Sept 26, 2009

Re: petitions to ~~open~~ the data base (VR) to hearing people

3 pgs incl. this one

questions: (201) 261-0869

No. of Copies rec'd 2
List ABCDE

TO: Federal Communications Commission (FCC) (fax) (1-866-418-0232),
 E-mail: fecinfo@fcc.gov
 FROM: Deaf people in the NY, NJ area
 DATE: September 24, 2009
 SUBJECT: Open the VRS Database

I am a deaf person who uses Video Relay Services (VRS) everyday to have telephone contact with the hearing world. I make doctor appointments, call my family members, call restaurants, and many other everyday business calls. The VRS has changed my life. With VRS, I make my own phone calls and use my own language - American Sign Language.

But there are hearing people, like my children and other relatives, interpreters, social workers and friends that I cannot call because my videophone can't call their videophone. My new ten digit number lets me call deaf people but I can't call hearing people who can sign. Many of them have not purchased videophones because they know I can't call them with mine. This is very frustrating.

Why can't their videophone call mine directly? I understand it's because the FCC won't allow hearing people to get ten digit numbers. Some have told me they lied and said they were deaf. Some did that. Others won't. Why did the FCC make that rule? Let hearing people who can sign, get ten digit numbers that work with our ten digit numbers. Then, I can have direct videophone conversations with hearing people who have videophones.

Thank you.

SIGNATURE	PRINT NAME	ADDRESS	TOWN	STATE	2
0765 Anne Shingone	ANNE SHINGONE	1052 SCHWEIDGER	UNION	NJ	078
0765 Carolyn Voorhes	Carolyn Voorhes	28329 Schedhouse Rd	Columbus	NJ	080
0765 Hurimela	Gloria K. McLain	124 Frank Applegate Rd	Jackson	NJ	0
Jeffrey Fennance	Jeffrey Fennance	52 Oakwood Village	Art 11 Flanders	NJ	07
0765 Dorene Samowski	Dorene Samowski	1514 8th St	Rahway	NJ	070
Natalie Beckman	Natalie Beckman	25 Hampton Ct	Wash. Twp	NJ	0767
0765 NOLA M FINEST	NOLA M FINEST	420 Fulbright St	La. Plainfield	NJ	0708
Candice Hsu	Candice Hsu	79 Oak Hill Drive	Wayne	NJ	07470
0765 Belle Hsu	Belle Hsu	29 Oak Hill Drive	Wayne	NJ	07470
Maxey Beckman	Maxey Beckman	25 Hampton Court	Washington Twp	NJ	07676

TO: Federal Communications Commission (FCC) (fax) (1-866-418-0232),
 E-mail: fccinfo@fcc.gov
 FROM: People in the NY, NJ area
 DATE: September 24, 2009
 SUBJECT: Open the VRS Database

I am a hearing individual who is involved in the deaf community; our common language is American Sign Language. I can use a Video Relay Service (VRS) to call them from my phone but that means I have to use an interpreter to do so. I do not need an interpreter.

The FCC has a rule that says I can't have a ten digit number that would allow me to use a videophone to communicate directly with a deaf person on their videophone just because I am hearing. I thought the intent of the FCC was to have "functional equivalency". Why should I be forced to use an interpreter to talk to my deaf friend/relative/customer/client/business associate/etc. on the phone when we speak the same language? I've put off buying a videophone because of this crazy rule! And I know people who have them and they can't call their deaf friends because of your rule!

Some hearing people have lied and said they were deaf, just so they could talk directly to their deaf children or friends. Others are not willing to lie and should not have to! Why did the FCC make that rule? You must get rid of that rule and let hearing and deaf people have direct videophone conversations. Let hearing people who can sign, get ten digit numbers that work with deaf people's ten digit numbers.

Thank you.

SIGNATURE	PRINT NAME	ADDRESS	TOWN	STATE	ZIP
<i>[Signature]</i>	Laura Myers	116 Loraine Ave.	Plainfield	NJ	07061
<i>[Signature]</i>	Stephanie Olsen	39-35 Pellington Drive	Fair Lawn	NJ	07410
<i>[Signature]</i>	Michelle Torres	10 Bismarck Ave	E. Brunswick	NJ	08811
<i>[Signature]</i>	Kim-Marie Fersic	1200 J. Kennedy Village	Ende Lake	NJ	07021
<i>[Signature]</i>	Melham Powell	202 Sheridan Ave	West Orange	NJ	07091
<i>[Signature]</i>	MARY E. MARIA	479 Kessuth St	Paramus	NJ	07651
<i>[Signature]</i>	Stephanie Zdysh	441 Franklin Ave	Bellville	NJ	07109
<i>[Signature]</i>	Mitsuko Rendon	312-28th St	Union City	NJ	07087
<i>[Signature]</i>	Julie Troger	27 Bradford Lane	Thioborn	NJ	08531
<i>[Signature]</i>	Lori Jones	2 West 10th St	Colonia	NJ	07061